



Provider Action Team MEETING MINUTES

Attendees: Robert Aichele, DO (Physicians Alliance, LTD), Janae Allgire (WSHM), Jenni Black (SELHS), Dale Brickley (Chair, BH Provider Action Team), Adam Biuckians (CSG), Karla Campanella, MD (Philhaven), Bill Fife, MD (Lancaster General Health Physicians), Heather Hostetter (LG Health), Roger Kimber, DO (Welsh Mountain Medical and Dental Associates), Jessica Klinkner (Data Collection/Tracking), Leslie Naylor (Wellspan Ephrata Community Hospital), Gerald Ressler (Samaritan Counseling), Adam Wilikofsky (Lancaster General Health), Alice Yoder (Team administrative support – Let’s Talk, Lancaster)

Date: October 22, 2015

Time: 7:00-8:00 am

Location: Suburban Outpatient Pavilion, Wellness #1

| ISSUE/TOPIC | DISCUSSION/ANALYSIS | ACTIONS/FOLLOW-UP |
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| Call Meeting to Order/ Approval of Minutes | Meeting was called to order by Dr. Bob Aichele. Minutes approved as written. | |
| Algorithm | <p>Providers noted that many patients may be consistently at a high score but not need an intervention. Will depend on patient mix. Algorithm notes that providers should “consider” crisis intervention.</p> <p>Providers noted we need to add “evaluate current services” to the algorithm. Providers will review PHQ-9 results & current patient treatment early in process.</p> | <p>Alice will make changes to algorithm and send to everyone by next Wednesday. All PCPs will share the algorithm with at least 2 other PCPs and report back on their feedback. Dale/Leslie will share with the behavioral health provider action team.</p> |

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| Exchange of information | Final discussion was made for behavioral Health provider to send the following information to the PCP. Diagnosis, medications, treatment plan will be exchanged. Treatment plan will be short – 1-3 sentences. | |
| Provider education | <p>Goals of provider education:</p> <ol style="list-style-type: none"> 1) To explain how the algorithm works 2) To explain how the screening tool works 3) To describe how to make connections to the community <p>May be helpful to offer different training options: short presentation in offices, longer trainings for CMEs for those with greater flexibility.</p> <p>Practice Model for Integration of Behavioral Health fact sheet distributed (see attached)</p> | <p>Dale/Leslie are aiming to have 1-2 page training material within a month. Dr. Campanella is helping with translating the IMPACT framework into physician terms.</p> |
| Next Steps | Provider groups will need to consider how to track how many patients are being referred and whether referrals are completed. Providers discussed differences in referral process for behavioral health. There are no prior authorizations for outpatient counseling. It's important for patients to take ownership of scheduling their own appointments, and also valuable for PCPs to do more follow-up to ensure that patients complete appointments. | |
| Next Meeting agenda | Finalize algorithm. Have various systems/practices report on what they're currently doing and future plans. | <p>Leslie will present on Wellspan Ephrata. David will present on PAL. Bill will present on Lancaster General Health Physicians.</p> |
| Next Meeting | | <p>Tuesday, November 24, 2015 Suburban Outpatient Pavilion, 2112 Room #3 (First Floor)</p> |